



## **VOLUNTEER EXPECTATION:**

Welcome to Geek Squad Academy –  
we are glad you're here and ready  
to be a part of an amazing experience!

During the two days of camp, volunteers play a big role in the Junior Agent interactions. The students, or Junior Agents as we call them, will learn about creating their own music, making animations from pictures they take, playing and fixing video games, as well as building a computer and learning about all of the parts that go into it!

Our Best Buy employees and Geek Squad Agents are here to share their passion for technology with our younger generation **and** the volunteers, but we need everyone's assistance! Volunteers' mission is to help our Junior Agent groups focus and guide the interaction. We find the best results and most engaged students learn from hands-on experiences **and** adult guidance from partners and volunteers. So volunteers will be asked to sit down at a laptop, take pictures with the Junior Agents, and ask them about their music projects, **they will want to share.**

Often, the age groups we work with are discovering peer pressure, and need to be told that it's cool (**VERY COOL!**) to enjoy technology and the things we teach. Visible role models working beside them or encouraging their participation can mean a great deal of difference, and make Geek Squad Academy something they won't forget. Volunteers will likely get to experience all that our camp has to offer, and will rotate with a group of students from class to class each day.

Each group will have a group cheer to go with our other camp cheers, and we strongly encourage the volunteers to use these unique, enthusiastic cheers to rally participation, excitement, and competition.

Finally, to deliver the best learning experience for all Junior Agents, it is important that our Instructor staff maintain focus on teaching and answering classroom questions. We greatly appreciate the volunteers help in handling the occasional but necessary restroom break and guiding and directing the attention of Junior Agents.